

District Service Policy

Section G Service Rates and Fees

Unless specifically defined in this Service Policy, all fees, rates, and charges as stated shall be non-refundable.

- 1. Classes of Users.** All users of the District's water and/or wastewater services shall be classified as either standard or non-standard service, as further defined in Section E and Section F of the Service Policy. Either class of users may be further classified into sub-classes according to the potable water meter size by which service is provided or diameter/size of the requested wastewater connection.
- 2. Service Investigation and Feasibility Study.** Upon receipt of a Service Application, the District shall conduct a service investigation for each service application submitted to the District. An initial determination shall be made by the District, without charge, as to whether the service request is Standard or Non-Standard. An investigation shall then be conducted and the results reported under the following terms:
 - a. All Standard Service requests shall be investigated without charge and all applicable costs for providing standard service shall be quoted in writing by the District to the Applicant within ten (10) working days of receipt of the application for standard service.
 - b. All Non-Standard Service requests shall be subject to charges, appropriate to each project, of sufficient amount to cover all administrative, legal, and engineering fees required by the District to:
 - i. conduct a feasibility study,
 - ii. provide cost estimates of the project,
 - iii. develop detailed plans and specifications as per developer's plat and/or review and approve plans prepared by Developer's engineer,
 - iv. advertise and accept bids for the project, to the extent applicable,
 - v. prepare and execute a Non-Standard Service Contract with the Applicant,
 - vi. prepare and execute an impact evaluation funding agreement, if determined to be appropriate in the discretion of the Board of Directors, and
 - vii. provide other services as required by the District for such investigation.
 - c. The Developer of any property that is to be subdivided, or otherwise requires Non-Standard Service, shall submit a plat to the District for approval. The Developer shall pay for the District to perform a feasibility study and plan review including all engineering, legal and administrative costs. The Developer shall initially provide a deposit on these charges for water service investigation and for wastewater service investigation, to the extent that water and wastewater service is requested.
 - d. If the District's costs to perform the feasibility study exceed the Developer's feasibility study fee deposit, additional deposits will be required until the study is complete. Failure to provide such deposit could result in delays in processing the application. If the feasibility study fee deposit is in excess of the District's cost to perform the feasibility study, the excess amount shall be refunded or credited toward the Developer's costs under the Non-Standard Service Contract.

- 3. Security Deposit.** A refundable Security Deposit must be paid before service shall be provided for the Applicant by the District. The Security Deposit amount for residential and non-residential customers is set out in Section G.29.3.
- 4. Easement Costs.** When the District determines that private right of way easements and/or facility sites outside the Applicant's property are necessary to provide service to the Applicant, the District shall make good faith efforts to secure easements on real property at a reasonable cost. The Applicant shall pay all actual costs and expenses incurred by the District in researching, surveying, validating, negotiating, preparing, acquiring, and filing such right-of-way or real property in addition to fees otherwise required pursuant to the provisions of this Service Policy. The costs may include legal fees and expenses, appraisal fees, surveying and engineering fees and expenses, Commissioners' hearing and court costs associated with any condemnation process, and the negotiated compensation or condemnation award necessary to secure such right-of-way and/or facilities sites. The Applicant shall provide a deposit to the District for each easement or facility site that the District determines is necessary to provide service to the Applicant's property. See Appendix A for the easement deposit amount. The Applicant shall pay all actual easements costs and expenses upon receipt of a written request for payment from the District, even if such amount exceeds the deposit. The District shall credit the deposit towards all costs and expenses incurred by the District necessary to secure such right-of-way and/or facilities sites. In the event that the actual easement costs and expenses are less than the deposit, the District shall refund the excess amount to the Applicant.
- 5. Fee Calculations.** The water and wastewater fees described in the following sections shall be calculated based on the number of Living Unit Equivalents (LUEs) for a given property or development. An LUE is defined as the typical flow that would be produced by a single-family residence located in a typical subdivision.
- a. Standard Service.** A standard service shall be defined as one (1) LUE.
 - b. Non-Standard Service.** The following table shall be used to calculate the number of water and wastewater LUEs for Non-Standard Service applications. For developments that are not described below, the District's Engineer and Manager shall determine the most appropriate LUE conversion.

<u>Land Use</u>	<u>Type of Development</u>	<u>LUE Conversion</u>
Residential - Single Family	Single Family Home, Townhome or Mobile Home*	1 LUE per home
Residential - Other	Duplex	2 LUEs per structure
	Condo or Apartment (<24 units/acre)	0.7 LUE per unit
	Condo or Apartment (24+ units/acre)	0.5 LUE per unit

<u>Land Use</u>	<u>Type of Development</u>	<u>LUE Conversion</u>
Commercial - Business	Hotel or Motel	2 rooms per LUE
	RV Park	5 spaces per LUE
	Office Building	3,000 square feet per LUE
	Retail/Shopping Center	1,660 square feet per LUE
	Restaurant/Cafeteria	200 square feet per LUE
	Hospital	1 bed per LUE
	Rest Home	2 beds per LUE
	Church	70 seats per LUE

Commercial - School	High School	13 students per LUE
	Elementary School	15 students per LUE
Industrial	Warehouse	4,000 square feet per LUE
Industrial	Manufacturing/industrial process	LUE shall be determined by the General Manager after sufficient information has been obtained regarding the process. The LUE determined shall include both the domestic and process water and sewer projections.
Industrial	Data Center*	Section 6

*Note: The LUE Conversion for Mobile Homes that are part of a Mobile Home Community which is served by a master water meter may be reduced to 0.7 LUE per home for water service only.

*Note: A Data Center that includes an on-site power generation facility shall submit **two (2) separate Non-Standard Service Applications (NSSAs)**: one NSSA for the Data Center and one NSSA for the Power Generation Facility (Manufacturing/ industrial process). Each facility shall be independently evaluated for water and wastewater capacity, infrastructure requirements, LUEs, and applicable fees in accordance with this Policy.

Water and wastewater LUEs will be determined separately based on the projected demands and discharges associated with each facility.

- c. Special Scenarios. If deemed appropriate by the District Engineer and Manager, the number of LUEs may be calculated based on the size and type of the water meter installed according to the following table. This calculation would apply to irrigation meters and other special scenarios encountered on a case-by-case basis.

<u>Meter Size</u>	<u>LUEs</u>
5/8"x3/4"	1.0
3/4"	1.5
1"	2.5
1 1/2"	5.0
2" PD	8.0
2" ULTRA	11.0
3" ULTRA	25.0
4" ULTRA	44.0
6" ULTRA	70.0

6. Data Center Cooling System Requirements

a. Definitions. For purposes of this Policy:

- i. the term “Data Center” means a facility primarily designed and operated to house computer servers, data storage systems, networking equipment, processors, and other information technology equipment, together with associated cooling, electrical, backup power, fire protection, and ancillary support systems. A Data Center that includes an on-site power generation facility shall have the power generation facility treated as a separate industrial process and independently evaluated under the applicable Non-Standard Service requirements. The Data Center and the on-site power generation facility shall each be subject to separate Non-Standard Service Applications, as applicable.
 - ii. the term “High-Efficiency Cooling System” means a Data Center cooling system designed to minimize water consumption and operate at a high level of IT capacity utilization. For purposes of this Policy, a High-Efficiency Cooling System shall use a utilization factor of 0.90, in accordance with Table 1. High-efficiency cooling technologies are intended to have very low water consumption.
 - iii. the term “Base Cooling System” means a Data Center cooling system representing the baseline operating scenario established by this Policy. For purposes of this Policy, a Base Cooling System shall use a utilization factor of 0.85, in accordance with Table 1.
 - iv. The term “Lower-Efficiency / Higher-Water Cooling System” means a Data Center cooling system that has higher water consumption and lower utilization efficiency relative to the High-Efficiency and Base scenarios. For purposes of this Policy, a Lower-Efficiency / Higher-Water Cooling System shall use a utilization factor of 0.75, in accordance with Table 1.
- b. Closed-loop cooling systems are preferred as primary heat rejection system for Data Center facilities to promote efficient water use and reduce overall water consumption.
- c. Cooling System Water Allowances.
- i. Use of potable water from the District’s public water supply for cooling system purposes shall be limited to the following categories:
 - A. Initial cooling system shall be approved and reviewed by the District.
 - B. Direct and indirect water demand associated with Data Center operations shall be estimated in accordance to the District’s policy and with the methodologies and water-use considerations presented in COMPASS Research Consortium report, Water Use Requirements for Data Centers in Texas, as follows:

$$Q_{total\ direct} = Q_{Cooling} + Q_{Humidification} + Q_{Domestic} + Q_{Process} + Q_{Irrigation} + Q_{misc}$$

$Q_{total\ direct}$ is the direct total water demand used to reject the heat generated by servers, processors, and other IT equipment inside the data center to keep equipment functioning reliably and its measured in gallons/day.

$$Q_{Cooling} = WUE \times \frac{P_{total} \times U \times 8760}{PUE}$$

where P_{total} is total facility power in kW, U is utilization, PUE is power usage effectiveness, and WUE is water usage effectiveness in gal/kWh. **8760** is the total number of hours in a year.

Utilization (***U***) represents the fraction of the total installed IT capacity that is actively used over time. For example, a utilization of 0.85 means that, on average, 85% of the data center's IT capacity is in use.

Table 1. Utilization Capacity of Data center IT Load.

COMPASS scenario	Utilization	Cooling technology
High efficiency	0.90	Dry air cooling
Base	0.85	Heat pump
Lower efficiency / higher water *	0.75	- Hybrid heat pump + evaporative - Direct evaporative - Cooling tower / indirect evaporative

* **Note:** The District’s policy does not allow the use of lower-efficiency cooling technologies.

PUE is a metric used to determine the energy efficiency of a data center. **PUE** is a **dimensionless ratio** (no units), as it is the ratio of total facility power to IT equipment power. **WUE** measures the amount of water used by a data center per unit of IT energy consumption. WUE is measured in gallons per kilowatt-hour (gal/kWh).

Table 2. WUE and PUE Values based on Cooling Technology

Cooling technology	PUE	WUE in report
Dry air cooling	1.10	0.01 gal/kWh
Heat pump	1.15	0.13 gal/kWh
Hybrid heat pump + evaporative	1.25	0.40 gal/kWh
Direct evaporative (Low scenario)	1.25	0.50 gal/kWh
Cooling tower / indirect evaporative (Low scenario)	1.25	0.66 gal/kWh

$$Q_{Humidification,max} = \frac{\text{Humidifier capacity } \left(\frac{\text{lb}}{\text{hr}}\right)}{8.34} \times 24$$

Humidifier capacity is the maximum rate at which a humidifier can add water vapor to the air. 1 gallon of water = 8.34lb.

$Q_{Domestic}$, Q_{misc} and $Q_{Irrigation}$ are calculated per Section G of the District’s policy.

$Q_{Process}$ are a potential process-water uses could include water treatment systems, equipment/process washing, filter cleaning or backwashing, RO-system reject/makeup arrangements, and other specialized equipment that requires a water connection. Neither Type I reuse water nor potable water are used then $Q_{Process}$ is calculated by the following:

$$Q_{Process} = \sum_{i=1}^n q_i \times t_i \times f_i$$

where:

- q_i = flow rate of each process, **gpm**
- t_i = operating time, **minutes/day**
- f_i = operating/load factor

Indirect water use is the water required to generate electricity that operates the data center.

$$Q_{total\ indirect} = E_{IT} \times (I_{ci} + I_{wi})$$

Where I_{ci} and I_{wi} is the water consumption intensity and withdrawal intensity, respectively. “Withdrawal” means water taken from a source, some of which may be returned. “Consumption” means water permanently

removed through evaporation or other losses.

$$Q_{total\ potable} = Q_{total\ direct} + Q_{total\ indirect}$$

$$LUE_{WUE} = \frac{Q_{potable,avg}}{Q_{LUE}}$$

For peak conditions:

$$LUE_{Peak} = \frac{Q_{potable,avg} \times F_{Peak}}{Q_{LUE,Peak}}$$

Q_{LUE} is CLSUD designed capacity 0.17gpm/LUE for average scenario and 0.31 gpm/LUE for peak and **1.50 peak factor**.

To verify the number of LUEs submitted by the applicants the following input parameters (Table 3) must be provided.

Table 3. NSSA applicants input parameters

Parameter	Value
Total facility capacity	Must be provided by applicant
Utilization	Table 1
PUE	Table 2
WUE	Table 2
CLSUD potable-water fraction if no reuse	100%
Humidifier capacity (lb/hr)	Must be provided by applicant
Water consumption intensity (Gal/kwh)	Must be provided by applicant
Water withdrawal intensity (Gal/kwh)	Must be provided by applicant

d. Operational Consideration

- i. Scheduled Maintenance Refill: A full cooling system drain and refill not exceeding the initial fill volume may occur for each Data Center building at intervals no more frequently than once every three (3) years. The Data Center Operator shall provide the District's Operations Manager with 30 days' written notice prior to a scheduled maintenance refill. Draining shall comply with all TCEQ requirements and other applicable laws and regulations.
- ii. Annual Makeup Water: Routine cooling system makeup water to replace minor losses from valve packing, gasket leakage, sampling and maintenance drain-downs, etc., shall not exceed six percent (6%) of the total installed cooling loop volume per Data Center building per calendar year or approved by the District.
- iii. Flow Restrictor. Prior to receiving water service, the Data Center Operator shall install a District-approved flow restrictor sized to limit the maximum water flow to the capacity and LUE allocation approved under the executed NSSA. The Data Center Operator shall be responsible for all associated costs.

e. Additional Exempt Water Uses. The following water uses are not subject to the limits described above.

- i. Fire suppression system fill, testing, and maintenance per NFPA 18, NFPA 75, and applicable fire code requirements.

- ii. Construction-phase temporary water service for dust control, concrete curing, and hydrostatic testing.
 - iii. Site landscaping plantings consistent with the District's Water Conservation Plan.
 - iv. Reclaimed or recycled water obtained from the District's reclaimed water system for any authorized purpose.
- f. **Potential Usage Exceeding Allowable Water Usage.** If a Data Center operator anticipates that cooling water usage will exceed the allowances provided above due to equipment failure, emergency repair, or other operational issues, the following procedures are required.
 - i. Notification: The operator shall notify the District's Operations Manager in writing within 48 hours of identifying the anticipated exceedance, stating the cause, estimated additional volume, and expected duration of the situation.
 - ii. Approval: The General Manager (or designee) shall approve or deny the request within five (5) business days. Approval shall not be unreasonably withheld when the exceedance results from equipment failure, manufacturer-recommended maintenance, or system safety requirements documented by the Data Center operator.
 - iii. Emergency Exception: In the event of an equipment failure or coolant leak posing an imminent risk to facility equipment or personnel safety, the Data Center operator is authorized to draw water as needed to stabilize the facility without prior approval, provided that written notice and documentation are submitted to the CLSUD Operations Director within 72 hours.
 - iv. All approved and emergency exceedances shall be reported in writing to the CLSUD Board of Directors within five (5) business days following the General Manager's approval of the exceedance, or within (5) business days following the emergency exception report to the District's Operations Manager.
- g. **Electric Grid Coordination and Compliance**
 - i. Prior to commencement of a Data Center project, the Data Center Operator shall provide all information required by the Public Utility Commission of Texas (PUCT) and the Electric Reliability Council of Texas (ERCOT) for evaluation of the project's anticipated electric demand and potential impacts on grid reliability.
 - ii. Where required by applicable PUCT or ERCOT rules, protocols, procedures, or other requirements, the required information shall be subject to review and audit by PUCT and/or ERCOT prior to the Data Center project proceeding.
 - iii. The Data Center Operator shall cooperate with and comply with all applicable ERCOT audit, review, and verification requirements. Failure to satisfy an applicable ERCOT requirement may result in the project being denied approval or conditionally approved by law, regulation, or ERCOT requirements.
- h. **Requirement to Submit a New NSSA Application.** The District will review annual water usage at a Data Center project. If the annual usage per active LUE is higher than the LUE allocation approved under the executed NSSA, then the Data Center Operator shall submit a new NSSA application to the District for such additional LUEs of water usage within 30 days of notification by the District. The Data Center Operator will be responsible for the District's then-current fees associated with the NSSA Application.
- i. **Compliance with Federal/State Law.** In addition to the requirements in the District's policy, Data Center projects shall comply with all federal and state requirements, directives, proclamations, and executive orders.

7. Monthly Reservation Fees

- a. Standard Service. Monthly Reservation Fees are not required for Standard Service.
- b. Non-Standard Service. The Monthly Water Reservation Fee is a monthly charge for each lot of a new subdivision or other property for which a meter has not been installed but for which the District and Developer or other person have entered into an agreement or contract which reserves potable water service. The Monthly Water Reservation Fee shall continue for each lot until such lot becomes an active water service connection for which all connection fees have been paid and which lot is receiving monthly water service. The Monthly Water Reservation Fee shall apply to all Non-Standard Service Requests, except for certain historic non-standard service agreements effective between July 20, 2022 and September 19, 2022 that do not contemplate the payment of Monthly Reservation Fees. See Appendix A for the Monthly Water Reservation Fee amount.

8. Impact Fees for Water Service

- a. For each new connection for water service, the Applicant shall pay the applicable Water Impact Fees for its share of the water capital improvements necessary to serve such new connection. At this time, the District's water impact fee payment policy, provided herein, is based upon the understanding that the construction of capital improvements are necessary to provide service.
- b. For standard water service requests, the Applicant shall pay the District the applicable Water Impact Fee on the date that the Applicant files an application to establish new water service. The applicable Water Impact Fee is the Water Impact Fee in place on the date that the Applicant files such application to establish new water service with the District.
 - i. After 5:00 p.m. on July 20, 2022, the applicable Water Impact Fee amount is \$11,705.00 per LUE.
 - ii. On or prior to 5:00 p.m. on July 20, 2022, the applicable Water Impact Fee amount is \$3,765.00 per LUE.
- c. For non-standard water service requests, after the Applicant and District have entered into a fully executed, written non-standard service agreement for water service, the Applicant shall pay the District 50% of the applicable Water Impact Fee no later than 90 days after the date that (i) the Applicant requests the District to reserve a specific quantity of LUEs of water service and (ii) the District confirms in writing to Applicant that it can and will reserve such capacity of water service for the Applicant, in accordance with and subject to the terms of the non-standard service agreement for water service (the date that both prerequisites are fulfilled is the "***Water Capacity Confirmation Date***"). The Applicant shall pay the District the remaining 50% of the applicable Water Impact Fee no later than (i) the date the first meter is set, or (ii) eight months after the Water Capacity Confirmation Date, whichever is sooner. Notwithstanding the forgoing portion of this subsection, the General Manager shall have the authority and discretion to negotiate and enter into a non-standard service agreement with an Applicant contemplating an alternative Water Impact Fee payment timing schedule, so long as the Applicant remains obligated to pay the entire assessed Water Impact Fee amount; and such alternative Water Impact Fee payment timing schedule shall have no impact on the amount of the assessed Water Impact Fee amount, as contemplated by this District Service Policy.
 - i. If the Water Capacity Confirmation Date is after 5:00 p.m. on July 20, 2022, then the applicable Water Impact Fee amount is \$11,705.00 per LUE.
 - ii. If the Water Capacity Confirmation Date is on or prior to 5:00 p.m. on July 20, 2022, then the applicable Water Impact Fee amount is \$3,765.00 per LUE; provided, however, that if the Water Capacity Confirmation Date is on or prior to 5:00 p.m. on July 20, 2022 but the reservation of such LUEs has expired according to the terms of a written non-standard service agreement between the Applicant and the District, then the Applicant will need to re-request a specific quantity of LUEs of water service and the District will need to re-determine whether it can provide such quantity of service, generating a new Water

Capacity Confirmation Date.

9. Impact Fee for Wastewater Service

- a. For each new connection for wastewater service, the Applicants shall pay the applicable Wastewater Impact Fees for its share of the wastewater capital improvements necessary to serve such new connection. At this time, the District's wastewater impact fee payment policy, provided herein, is based upon the understanding that the construction of capital improvements are necessary to provide service.
- b. For standard wastewater service requests, the Applicant shall pay the District the applicable Wastewater Impact Fee on the date the Applicant files an application to establish new wastewater service. The applicable Wastewater Impact Fee is the Wastewater Impact Fee in place on the date that the Applicant files such application to establish new wastewater service within the District.
 - i. On or after September 19, 2023, the applicable Wastewater Impact Fee amount is \$2,500.00 per LUE.
 - ii. Before September 19, 2023, the applicable Wastewater Impact Fee amount is \$1,250.00 per LUE.
- c. For non-standard wastewater service requests, after the Applicant and District have entered into a fully executed, written non-standard service agreement for wastewater service, the Applicant shall pay the District the applicable Wastewater Impact Fee on the date that (i) the Applicant requests the District to reserve a specific quantity of LUEs of wastewater service and (ii) the District confirms in writing to Applicant that it can and will reserve such capacity of wastewater water service for the Applicant in accordance with and subject to the terms of the non-standard service agreement for wastewater (the date that both prerequisites are fulfilled is the "***Wastewater Capacity Confirmation Date***").
 - i. If the Wastewater Capacity Confirmation Date is on or after September 19, 2023, then the applicable Wastewater Impact Fee is \$2,500.00 per LUE.
 - ii. If the Wastewater Capacity Confirmation Date is before September 19, 2023, then the applicable Wastewater Impact Fee is \$1,250.00 per LUE.

10. Fees for Water and Wastewater Service:

- a. **Standard Potable Water Service.** Standard service is considered to be one 5/8" x 3/4" meter. Total fees due prior to meter installation are as follows:
 - i. Water Impact Fee, as determined in Section G.7, and shall be non-refundable for any reason, except as provided by Texas Local Government Code Chapter 395;
 - ii. Water Acquisition Fee for the cost of acquiring water (See Appendix A for the Water Acquisition Fee amount);
 - iii. Connection Fee which includes all labor, materials, engineering, legal, customer service inspection, and administrative costs necessary to provide individual metered water service (See Appendix A for the Connection Fee amount);
 - iv. Security Deposit per section G.3 (See Appendix A for the Security Deposit amount); and
 - v. Administration Fee (See Appendix A for the Administration Fee amount).
- b. **Standard Wastewater Service.** Standard service is considered to be one (1) LUE. Fees due prior to connection are as follows:
 - i. Wastewater Impact Fee, as determined by Section G.8, and shall be non-refundable for any reason, except as provided by Texas Local Government Code Chapter 395;
 - ii. PCU Fee pass-thru to Plum Creek Utility for wastewater treatment services (See Appendix A for the PCU Fee amount); and
 - iii. Inspection Fee per wastewater tap (See Appendix A for the Inspection Fee amount).

- c. **Non-Standard Potable Water Service.** Total fees due for non-standard potable water service for

each connection are:

- i. Water Impact Fee, as determined in Section G.7, and shall be non-refundable for any reason, except as provided by Texas Local Government Code Chapter 395;
 - ii. Water Acquisition Fee for the cost of acquiring water (See Appendix A for the Water Acquisition Fee amount);
 - iii. Connection Fee which includes all labor, materials, engineering, legal, customer service inspection, and administrative costs necessary to provide individual metered potable water service. (larger meters are subject to a higher fee and will be billed for the actual costs incurred by CLSUD to purchase and install larger meter) (See Appendix A for the Connection Fee amount);
 - iv. Security Deposit per Section G3 (See Appendix A for the Security Deposit amount); and
 - v. Administration Fee (See Appendix A for the Administration Fee amount).
- d. Non-Standard Wastewater Service.** Total fees due, per LUE, a minimum of 545 days prior to initiation of wastewater service are:
- i. Wastewater Impact Fee, as determined by Section G.8, and shall be non-refundable for any reason, except as provided by Texas Local Government Code Chapter 395;
 - ii. PCU Fee pass-thru to Plum Creek Utility for wastewater treatment services (See Appendix A for the PCU Fee amount); and
 - iii. Inspection Fee per wastewater tap (See Appendix A for the Inspection Fee amount).

11. Monthly Charges for Potable Water Service:

- a.** Potable Water Service Availability Charge – The monthly charge for metered water service is a flat rate per LUE, as defined in Section 5 above. Properties with water meters installed prior to the adoption of the LUE conversion table in Section 5.b. shall have a monthly charge based on their meter type and size as defined in Table 5.c. See Appendix A for the Potable Water Service Availability Charge amount.
- b.** Potable Water Gallonage Charge – In addition to the Potable Water Service Availability Charge, a gallonage charge shall be added at the following rates for water usage during any one (1) billing period: See Exhibit “A” attached hereto and made a part hereof. See Appendix A for the Potable Water Gallonage Charge amount.

12. Monthly Charges for Wastewater Service. The Wastewater Service Monthly Charge is a flat rate per LUE, as defined in Section 5. See Appendix A for the Wastewater Service Monthly Charge amount.

13. Construction Rate: A fee is charged for this type of temporary water service, and such fee must be paid in full before the District will set a construction water meter. This fee consists of a fee for the use of the water meter, and a refundable Security Deposit. The security deposit will only be reimbursed if the meter is returned to the CLSUD office (8870 Camino Real, Uhland, TX 78640) in working condition and there is no unpaid account balance. All water for construction projects is billed per 1,000 gallons. See Appendix A for the Construction Rate amount.

14. Late Payment Fee. Once per billing period, a penalty shall be applied to delinquent bills. This late payment penalty shall not be applied to any balance to which the penalty was applied in a previous billing, but shall be applied to any unpaid balance during the current billing period. This late payment penalty shall not be applied to delinquent bills that are due during an extreme weather emergency until after the extreme weather emergency is over. See Appendix A for the Late Payment Fee amount.

15. County Line SUD will not notify a lien-holder. County Line SUD will not notify a lien-holder of past due bills for either potable water service and/or wastewater service.

- 16. Returned Check Fee.** In the event a check, draft, or any other similar instrument is given by a person, firm, corporation, or partnership to the District for payment of services provided for in this Service Policy, and the instrument is returned by the bank or other similar institution as insufficient or non-negotiable for any reason, the account for which the instrument was issued shall be assessed a return check charge. (see Miscellaneous Transaction Forms). See Appendix A for the Returned Check Fee.
- 17. Disconnect Fee.** The District shall charge a fee for disconnecting water service as stated in District Service Policy Section E.10 and E.11. See Appendix A for the Disconnect Fee amount.
- 18. Service Trip Fee.** The District shall charge a trip fee for any service call or trip to the Customer's tap as a result of a request by the Customer or resident (unless the service call is in response to damage of the District's or another Customer's facilities) or for the purpose of disconnecting or collecting payment for services. See Appendix A for the Service Trip Fee amount.
- 19. Equipment Damage Fee.** If the District's facilities or equipment have been damaged by tampering, by passing, installing unauthorized taps, reconnecting service without authority, or other service diversion, a fee shall be charged equal to the actual costs for all labor, material, and equipment necessary for repair, replacement, and other District actions. This fee shall be charged and paid before service is reestablished. If the District's equipment has not been damaged, a fee equal to the actual costs for all labor, material, equipment, and other actions necessary to correct service diversions, unauthorized taps, or reconnection of service without authority shall be charged. All components of this fee will be itemized, and a statement shall be provided to the Customer. If the District's facilities or equipment have been damaged due to negligence or unauthorized use of the District's equipment, right of way, or meter shut off valve, or due to other acts for which the District incurs losses or damages, the Customer shall be liable for all labor and material charges incurred as a result of said acts or negligence. See Appendix A for the Equipment Damage Fee amount.
- 20. Customer History Report Fee.** A fee per page shall be charged to provide a copy of the Customers record of past water purchases in response to a Customer's request for such a record. See Appendix A for the Customer History Report Fee amount.
- 21. Meter Test Fee.** The District shall test a Customer's meter upon written request of the Customer. Under the terms of Section E of this Service Policy, a charge shall be imposed on the affected account for such meter test if more than two tests are requested within any 12-month period. See Appendix A for the Meter Test Fee amount.
- 22. Non-Disclosure Fee.** A fee may be assessed to any customer requesting in writing that personal information under the terms of this District Service Policy not be disclosed to the public. See Appendix A for the Non-Disclosure Fee amount.
- 23. Information Disclosure Fee.** All public information except that which has been individually requested as confidential shall be available to the public for a fee to be determined by the District based on the level of service and costs to provide such information, but not to be inconsistent with the terms of the Texas Public Information Act: Chapter 552, Texas Government Code.
- 24. Customer Service Inspection Fee.** Except as noted above, a fee may be assessed to each Applicant before permanent continuous service is provided to new construction. See Appendix A for the Customer Service Inspection Fee amount.
- 25. Administrative Fee.** All applications for the transfer of an existing service to a new responsible party

shall complete all required application forms, etc. and pay a fee. See Appendix A for the Administrative Fee amount.

26. Additional Assessments. In the event any federal, state or local government imposes on the District a “per meter” fee or an assessment based on a percent of water use or charges, then this fee or assessment will be billed and collected as a “pass through” charge to the customer.

27. Backflow Prevention Expenses. It shall be the responsibility of the customer at any premises where backflow prevention assemblies are installed to have certified inspections and operational tests made at least once per year. In those instances where the General Manager deems the hazard to be great enough, certified inspections may be required at more frequent intervals. These inspections and tests shall be at the expense of the customer and shall be performed by the assembly manufacturer’s representative, District personnel, or by a certified tester approved by the General Manager. The customer may contract directly with a qualified inspector and provide the results of such tests to CLSUD, or the customer may request that CLSUD perform the required testing. If the latter option is chosen, the General Manager shall notify the customer in advance when the tests are to be undertaken so that the customer may witness the tests if so desired. These assemblies shall be repaired, overhauled, or replaced at the expense of the customer whenever said assemblies are found to be defective. Records of such tests, repairs, and overhaul shall be kept by the District and made available to the customer at the District’s office during regular business hours. If the testing and/or repairs are performed by CLSUD, the customer will be billed for this expense on their next monthly water bill.

28. Other Fees. All services outside the normal scope of utility operations that the District may be compelled to provide at the request of a customer shall be charged to the recipient based on the cost of providing such service.

29. Fees Subject to Change. All rates and fees contained in this document are subject to review and modification by the County Line SUD Board of Directors, as they deem appropriate. All approved updates will subsequently be reflected in this document.

Previous Versions:

Revision approved by Order dated September 16, 2026
Revision approved by Order dated August 19, 2026
Revision approved by Order dated May 20, 2026
Revision approved by Order dated March 18, 2026
Revisions approved by Order dated December 16, 2025
Revision approved by Order dated August 18, 2025
Revision approved by Order dated February 17, 2025
Revisions approved by Order dated February 5, 2025
Revisions approved by Order dated July 15, 2024
Revisions approved by Order dated November 20, 2023
Revisions approved by Order dated July 24, 2023
Revision approved by Order dated May 15, 2023
Revision approved by Order dated April 17, 2023
Revision approved by Order dated February 20, 2023
Revision approved by Order dated November 21, 2022
Revision approved on Sept 19, 2022 by Order No. 09-19-22
Revision approved on Aug 15, 2022 by Order No. 08-15-22
Revision approved on July 18, 2022 by Order No. 07-18-22
Revision approved on May 23, 2022 by Order No. 05-23-2022
Revision approved on April 18, 2022 by Order No. 04-18-2022
Revision approved on July 20, 2020

Revision approved on March 19, 2018 by Resolution 3192018
Revision approved on July 18, 2011 by Order No. 7-18-2011
Approved on September 7, 2009

Appendix A. Service Fees and Rates Table

	Description	Amount
1.	Classes of Users	
	Residential	
	Commercial	
	Institution	
	Industrial	
	Master Meter	
2.	Service Investigation Fees	
	Water	\$5,000.00
	Wastewater	\$5,000.00
3.	Security Deposit for each meter per Section G.3 a. Residential customers b. All other customers	a. \$250.00 b. \$250.00
4.	Easement Deposit (per easement)	\$10,000.00
5.	Fee Calculations	Determined by G.5
6.	Monthly Reservation Fee per LUE	\$27.03
	*See LUE Calculation Chart in Section G	
7.	Fees for Water and Wastewater Service	
a.	<u>Standard Potable Water Service for one 5/8"x3/4" meter</u>	
i.	Water Impact Fee	Determined in Section G.7
ii.	Water Acquisition Fee	\$1,481.00
iii.	Connection Fee	\$1,258.38
iv.	Administration Fee	\$25.00
b.	<u>Standard Wastewater Service Fee for one (1) LUE</u>	
i.	Wastewater Impact Fee	Determined in Section G.8
ii.	PCU Fee	\$5,000.00
iii.	Inspection Fee	\$75.00
c.	<u>Non-Standard Potable Water Service (per connection)</u>	

i.	Water Impact Fee	Determined in Section G.7
ii.	Water Acquisition Fee	\$1,481.00
iii.	Connection Fee per 5/8"x3/4" Meter	\$935.00
iv.	Administration Fee	\$25.00
d.	<u>Non-Standard Wastewater Service</u>	
i.	Wastewater Impact Fee	Determined in Section G.8
ii.	PCU Fee	\$5,000.00
iii.	Inspection Fee	\$75.00
8.	Monthly Charges for Potable Water Service	
a.	<u>Residential Base Rate by Meter Size</u>	
	5/8"	\$60.00
	3/4"	\$90.01
	1"	\$150.01
	1 1/2"	\$300.00
	2"	\$480.00
	3"	\$1,050.01
	4"	\$1,800.00
b.	<u>Residential Volumetric Rates per 1,000 gallons</u>	
	0 to 5,000 gallons	\$9.15
	5,001 to 10,000 gallons	\$11.44
	10,001 to 15,000 gallons	\$14.30
	15,001 to 20,000 gallons	\$17.88
	20,001 to 25,000 gallons	\$22.35
	Over 25,000 gallons	\$22.35
c.	<u>Commercial Base Rate by Meter Size</u>	
	5/8"	\$60.00
	3/4"	\$90.01
	1"	\$150.01
	1 1/2"	\$300.00
	2"	\$480.00
	2" Ultrasonic	\$660.00
	3"	\$1,050.01
	4"	\$1,800.00

d.	<u>Commercial Volumetric Rates per 1,000 gallons</u>	
	0 to 5,000 gallons	\$9.15
	5,001 to 10,000 gallons	\$9.15
	10,001 to 15,000 gallons	\$9.15
	15,001 to 20,000 gallons	\$13.73
	20,001 to 25,000 gallons	\$13.73
	25,001 to 30,000 gallons	\$13.73
	Over 30,000 gallons	\$20.60
e.	<u>Institution Base Rate by Meter Size</u>	
	5/8"	\$60.00
	3/4"	\$90.01
	1"	\$150.01
	1 1/2"	\$300.00
	2"	\$480.00
	3"	\$1,050.01
	4"	\$1,800.00
f.	<u>Institution Volumetric Rates per 1,000 gallons</u>	
	0 to 5,000 gallons	\$9.15
	5,001 to 10,000 gallons	\$9.15
	10,001 to 15,000 gallons	\$9.15
	15,001 to 20,000 gallons	\$13.73
	20,001 to 25,000 gallons	\$13.73
	25,001 to 30,000 gallons	\$13.73
	Over 30,000 gallons	\$20.60
g.	<u>Industrial Base Rate by Meter Size</u>	
	5/8"	\$60.00
	3/4"	\$90.01
	1"	\$150.01
	1 1/2"	\$300.00
	2"	\$480.00
	3"	\$1,050.01
	4"	\$1,800.00
h.	<u>Industrial Volumetric Rates per 1,000 gallons</u>	
	0 to 5,000 gallons	\$14.19
	5,001 to 10,000 gallons	\$14.19
	10,001 to 15,000 gallons	\$14.19
	15,001 to 20,000 gallons	\$14.19

	20,001 to 25,000 gallons	\$14.19
	Over 25,000 gallons	\$14.19
i.	Master Meter Base Rate by Meter Size	
	5/8"	\$60.00
	3/4"	\$60.00
	1"	\$60.00
	1 1/2"	\$60.00
	2"	\$60.00
	3"	\$60.00
	4"	\$60.00
j.	Master Meter Volumetric Rates per 1,000 gallons	
	0 to 5,000 gallons	\$9.15
	5,001 to 10,000 gallons	\$9.15
	10,001 to 15,000 gallons	\$9.15
	15,001 to 20,000 gallons	\$13.73
	20,001 to 25,000 gallons	\$13.73
	25,001 to 30,000 gallons	\$13.73
	Over 30,000 gallons	\$20.60
9.	Monthly Charge for Wastewater Service per LUE	\$86.50
10.	Construction Rate	
	Water Meter Use Fee	\$300.00
	Refundable Security Deposit	\$3,000.00
	Construction Water per 1,000 gallons	\$17.00
11.	Late Payment Fee	\$15.00
12.	Returned Check Fee	\$25.00

13.	Disconnect Fee	\$40.00
14.	Service Trip Fee for multiple trips	\$50.00
15.	Equipment Damage Fee	Determined in Section G.18
16.	Customer History Report Fee	\$2.00
17.	Meter Test Fee for more than two tests in any 12-month period	\$50.00
18.	Non-Disclosure Fee	N/A
19.	Information Disclosure Fee	Determined in Section G.22
20.	Customer Service Inspection Fee	N/A
21.	Administrative Fee	\$25.00
22.	Additional Assessments	Determined in Section G.25
23.	Backflow Prevention Expenses	Determined in Section G.26